



LiveWire Learn to Swim Code of Conduct

Our code of conduct reflects the standards of behaviour expected from all attending and participating in LiveWire's Learn to Swim Programme. They act to provide a clear framework of expectations for both swimmers and parents/guardians when accessing swimming lessons at a LiveWire site. They are aligned with the programme's membership Terms and Conditions.

Swimmers

- Members should arrive at the class location, no more than 5 minutes before a lesson start time. Parents should remain with children until their lesson begins and the teacher has taken responsibility for their child.
- Swimmers must have all jewellery/ wearable accessories (earrings, smart watches, bracelets, necklaces, ankle bracelets etc.) removed upon arriving for a lesson. Lockers are available for use at all sites.
- All swimmers with longer hair must be tied back securely or wear a hat if preferred.
- Swimmers are asked to be respectful of each other and their teacher.
 - Be kind to other members of the lesson
 - Pay attention and listen to instructions
 - Give other swimmers in the class enough space to perform tasks/activities where necessary
 - Perform to the best of your ability each week
 - Report any issues to the teacher

Any inappropriate/unsafe behavior may result in children being asked to sit out of the class.

- If a swimmer feels unwell, we ask that they refrain from attending lessons until symptoms improve. If a swimmer presents symptoms and/or tests positive for Covid-19, please do not attend lessons until returning a negative test. This is to allow time for recovery and keep your fellow classmates safe.
- Assessments will be conducted every 5 weeks over a 12-month period. If a swimmer misses an assessment, they will have to wait for another 5 weeks before they are fully

assessed. If a regular teacher is off sick or away on annual leave, the assessment date may be postponed a week. Assessment dates can be found via our Learn to Swim page on the LiveWire Website.

Parents/Guardians

- Ensure payments for lessons are kept up to date via monthly Direct Debit payments.
- If your child is under 8 years old remain with your child until lessons begin – teachers cannot be responsible for any children left on poolside early for lessons.
- Unless agreed with the Aquatics Manager, all parents must leave poolside after dropping off children for lessons – details of lesson drop off and pick up processes are highlighted below.
- Parents are politely asked not to approach swim teachers on the poolside. Please direct any enquiries and feedback to the Aquatics Team via email at aquatics@livewirewarrington.org or via phone on 01925 624996.
- Electronic devices on poolside are not permitted. Please ensure that any mobile devices including mobile phones, tablets (including kindles) or laptops are not used on poolside on in the gallery during swimming lessons.
- Parents should inform LiveWire of any medical conditions they think the teachers should know about prior to starting lessons e.g. asthma, behavioral conditions, epilepsy. Any changes in their child's medical conditions over time or any injuries that affect your child's swimming ability should be reported to the Aquatics Manager at aquatics@livewirewarrington.org so that accurate records can be maintained.
- If your child has a medical condition and requires medication on the poolside (e.g. inhaler, epi-pen etc.) your child should bring this on to poolside with them at every lesson. If a parent requires to be on poolside due to a swimmer's medical condition, please notify us via email at aquatics@livewirewarrington.org. Permission for this will come from the Aquatics Manager and site/teacher will have the information they need to ensure only parents with prior permission remain on poolside during lessons.
- Can we kindly ask parents, to refrain from leaving belongings in changing room cubicles whilst children are swimming.
- Be aware of assessment dates for your children – they are planned in for every 5 weeks and dates are available on the website at <https://livewirewarrington.co.uk/leisure/swimming/learn-2-swim/> . Children's progress can

be followed on the Home Portal at
https://booking.livewirewarrington.co.uk/homeportal_live/

Learn to Swim Drop off and Pick up Processes

Broomfields Leisure Centre

- Children are to enter poolside via the changing rooms no more than 5 minutes before a lesson begins
- Children will be asked to sit on the benches to wait for their lessons:
 - If over 8 years old they can sit unaccompanied (no more than 5 minutes before a lesson)
 - If under 8 years old, they must be accompanied by an adult until the teacher has called them to their lesson – no outdoor shoes are to be worn on poolside (flip flops allowed)
 - Teachers aren't responsible for your child until their lesson starts
- Upon leaving the pool, children must be picked up from the changing rooms entry point – parents do not need to enter poolside

Great Sankey Neighbourhood Hub

To avoid overcrowding there is a designated drop and pick up point in place around poolside for lessons.

Drop off point – group changing area door (accessible via main changing village)

Pick up point – entrance to poolside via changing village double doors

- Children are to wait via the group changing door which is next to the poolside showers no more than 5 minutes before the lesson.
- Swimmers will be collected by their swim teacher and brought back following their session to the double doors. Swimmers under the age of 8 must be collected by a responsible adult.
- If a child is over 8 years old, they can wait for their lesson unaccompanied by an adult (no more than 5 minutes before lesson start) and can enter the changing rooms on their own following their lesson. Teachers aren't responsible for your child until their lesson starts
- Parents are asked to watch from the viewing gallery and not to stay on poolside. You will be asked to politely move to the gallery if on poolside without permission from the Aquatics Manager.

Orford Jubilee Neighbourhood Hub

- Children will be asked to follow the below poolside process for lessons, as per the below:
- Children for all lessons are to wait in the group change corridor (by male changing rooms) alongside the wall on the right-hand side. This allows space for the previous classes to move freely down the left-hand side of the corridor.
- Children who are changing in the female changing room can walk around to the group change corridor by poolside to wait for their class.
 - If over 8 years old, swimmers can wait and move from the pool hall unaccompanied.
 - If under 8 years old, swimmer must be accompanied by an adult until the teacher has called them to their lesson and collected.

Teachers will collect their classes from this point and take them to their designated lesson and will return them to the group change corridor to be picked up.

- Please note that teachers are not responsible for your child until their lesson starts.
- Once your child has begun their lesson, parents can watch from the gallery. Only parents with permission to stay on poolside from the Aquatics Manager will be permitted to sit on poolside. If you do not have prior permission, you will be politely asked to move to the gallery.
- Parents are not permitted to enter the pool hall unless shoe coverings or are wearing flip flops/barefoot.

Woolston Neighbourhood Hub

- Children under the age of 8 must be dropped off (no more than 5 minutes prior to a lesson) and collected by parents from the shower entrance to the poolside.
- Children over the age of 8 can sit in the designated place for their lesson (no more than 5 minutes prior to a lesson) which are signposted in the pool hall.
- Teachers aren't responsible for your child until their lesson starts.
- Parents can watch lessons from the gallery and are not permitted to be on poolside unless permission has been granted by the Aquatics Manager.
- Parents are not permitted to enter the pool hall unless shoe coverings are used.

Thank you for your cooperation and helping us to keep the programme running smoothly for all.